

A transfer to another housing association or council

Unfortunately, we are only able to help a small number of residents who apply for a transfer. If you want to move to another rented home in an area where we have no properties, we may be able to refer you to another housing association or a council, which has homes in that area. There is a national mobility and exchange scheme

available which helps people who want to move. As with transfers, people with a need to move will get priority, but we cannot guarantee that we will be able to help in every case. People who have rent arrears will not usually be helped under this scheme.

Please contact our Customer Services Team for more information about this scheme, or visit our website for up to date information at www.wmhousing.co.uk

If you would like this or any other of our documents translated please contact us

Nếu bạn muốn có tài liệu này hay bất cứ tài liệu được chuyển dịch khác của chúng tôi, xin liên lạc với chúng tôi.

اگر آپ اس کا یا ہماری کسی بھی اور دستاویز کا ترجمہ حاصل کرنا چاہتے ہیں تو براہ مہربانی ہم سے رابطہ کیجئے۔

ਜੇ ਤੁਸੀਂ ਇਸ, ਜਾਂ ਕਿਸੇ ਹੋਰ ਪਰਚੇ ਦਾ ਤਰਜਮਾ ਕਰਵਾਉਣਾ ਚਾਹੁੰਦੇ ਹੋ ਤਾਂ ਕਿਰਪਾ ਕਰਕੇ ਸਾਡੇ ਨਾਲ ਸੰਪਰਕ ਕਰੋ।
આ અથવા અમારા અન્ય કોઈ દસ્તાવેજોનું જો તમારે ભાષાંતર જોઈએ, તો કૃપા કરી અમારો સંપર્ક સાધો।
如果你希望這份文件或我們的其它文件翻譯成你的語言，請與我們接洽。

إن رغبتكم في الحصول على ترجمة لهذه الوثيقة أو لأي من وثائقنا الأخرى فالرجاء الاتصال بنا.
এটা বা আমাদের অন্য কোন দলিলের অনুবাদ পেতে চাইলে দয়া করে আমাদের সঙ্গে যোগাযোগ করুন।

Jeśli chciałbyś otrzymać tłumaczenie tego lub innych naszych dokumentów, prosimy o kontakt.

Se desejar que este documento ou qualquer outro seja traduzido, não hesite em contactar-nos.

Jei norite išversti šį arba bet kurį kitą dokumentą, prašome kreiptis į mus.

Cysylltwch â ni i dderbyn cyfieithiad o'r ddogfen hon neu unrhyw un o'r ddogfennau arall.



Kemble Housing
44 Berrington Street
Hereford HR4 0BJ
Tel: 01432 377900
Fax: 01432 374790

Email: kemble@wmhousing.co.uk
Web: www.wmhousing.co.uk

Transfers & Mutual Exchanges

Information about finding a suitable move



Printed March 2007





Transfers & Mutual Exchanges



If you decide to move there are a number of options open to you:

- *A Transfer to another home rented from us or one of the other members of West Mercia Housing Group.*
- *A Mutual Exchange where you swap your home with another housing association resident or council resident.*
- *A Transfer to another housing association or council.*
- *Purchasing a property on the open market.*
- *Purchasing a property through shared ownership.*

A mutual exchange is often a good way of meeting your changing housing needs!



Transfers

If you are looking for a transfer to another Kemble property, you will need to contact Home Point. Home Point manages one central register for all those interested in finding a home (including transfer applicants). Everyone accepted onto the register is entitled to apply for the empty homes that are advertised every week. Properties advertised for 'Kemble residents only' are set aside for transfer applicants.

Residents who are in breach of their tenancy conditions such as rent arrears or disrepair to their property as a result of their own actions, will be accepted onto the transfer list or be able to bid for property, but will be advised that no offer of accommodation will be made until the breaches of tenancy are resolved.

However, in certain cases of tenancy breaches and at our discretion, a transfer may still take place if the housing need is so great that to stay in the existing accommodation would be detrimental to the applicant.

Please contact our Customer Services Team for more information if you wish to apply for a Transfer.

Mutual Exchanges

Many of our residents have the right to exchange - swap homes - with our other residents, council residents or residents of other housing associations. This is often a good way of meeting your changing housing needs without having to wait for us to find a property to offer you.

You will need our permission before you can exchange. We will only refuse permission for a limited number of reasons, such as legal action being taken for rent arrears or if the accommodation is not suitable for you. If the resident you are swapping with is not one of our residents their landlord must also agree to the exchange taking place.

You must never give your tenancy to someone else except by following the "right to exchange" procedure. If you leave your property, the tenancy will end. We will treat the other occupier as an illegal occupier. You must not pay out or receive money to exchange your home.

Please contact our Customer Services Team for more information if you wish to apply for a Mutual Exchange.

Customer Services Team
Kemble **01432 377 900**