

Maintenance Team

Our Maintenance Team are there to assist you and make regular site visits to your developments.

The services they provide include: -

- *Providing residents with information and assistance*
- *Inspecting repair requests*
- *Dealing with requests for Aids and Adaptations*
- *Organising Cyclical repairs such as external painting*
- *Organising major repairs such as renewing window units*
- *Monitoring performance of contractors including inspecting a percentage of repairs that have been carried out*
- *Managing the repairs and maintenance budget*

If you would like to arrange a home visit please contact our Maintenance Officer to arrange a mutually convenient appointment:

*Telephone: **01432 377900***



Steve Lavender – Maintenance Surveyor

(steve.lavender@wmhousing.co.uk)

Steve looks after our planned and cyclical maintenance such as new bathrooms and kitchens and external painting.



Peter Clayton

(peter.clayton@wmhousing.co.uk)

Peter ensures that our empty properties meet our void standard before they are relet and he carries out pre and post inspections for day to day repairs.