

Customer Services

We have a dedicated Customer Services team based in our office in Berrington Street. When you telephone Kemble Housing Association it is Customer Services that answer and the team are there to assist you. They are able to resolve the majority of queries from residents, for example whether it's about: -

- Rent payment
- Mutual exchanges
- Reporting repairs or
- Transfer requests

*If you require any advice or assistance please contact the Customer Services Team on **01432 377900**.*



Office Address and Opening Hours

Our office address is:

44 Berrington Street

Hereford

HR4 0BJ

Our telephone number is:

01432 377900

Our opening hours are:

Monday	-	9.00am – 5.00pm
Tuesday	-	9.00am – 5.00pm
Wednesday	-	9.00am – 5.00pm
Thursday	-	10.00am – 5.00pm
Friday	-	9.00am – 5.00pm

Out of hour's emergency number:

0845 600 3441

Our e-mail address is:

kemble@wmhousing.co.uk

Our website address is:

www.kemblehousing.co.uk